

# Capacity Claims Review Consulting Service Helps Reduce Your Long-term Cost of Risk

Capacity Coverage helps clients resolve claims situations. Our goal is to seek the most favorable claim resolution – which includes taking into account the impact on future premiums. We help our clients ensure their insurance carrier provides the best claims response possible within the policy structure.

We represent you, not your insurer. Throughout the claims settlement process, we resolve any disputes and present analyses to the insurer to ensure a fair settlement.

## Capacity acts as your advocate in all claim-related matters by:

- Designing consistent claim reporting procedures that decrease potential delays in claim handling
- Reviewing coverage as claims occur to ensure clients receive the broadest available coverage
- Serving as your liaison to promptly resolve coverage issues and claim valuation
- Minimizing delays by assisting with fact gathering for your claim
- Recommending insurance experts if needed to help resolve claim issues
- Evaluating open claims to review claim investigation and handling issues
- Helping you reduce the frequency or severity of the claims

*Improved  
experience*

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*Lower  
frequency*

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*Less cost*

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